

Data Privacy Notice for Governors, Trustees and Volunteers

Version: 2.5

Last Updated: 29/09/2026

We, **Trythall Primary School, New Mill, Penzance, TR20 8XR**, are the 'Data Controller' for the purposes of UK data protection law. Our Data Protection Officer is Glyn Pascoe (see 'Contact us' section below).

What is a 'privacy notice'?

A privacy notice is often called a 'fair processing notice' and is designed to inform individuals when data about them is collected, held and processed.

Typical examples of personal data that we may collect, use, store or share (when appropriate) for the purposes of your role as a Governor, Trustee or Volunteer are:

- Contact details such as name, address, phone numbers, email addresses
- Date of birth
- Marital status
- Gender
- Country of birth
- National Insurance number
- Emergency contact information
- Evidence of how you meet the requirements of the role, including CVs and references
- Evidence of your right to work in the UK and immigration status
- Evidence of qualifications along with training and professional memberships
- Supporting collateral for the above, e.g. driving licence, passport, birth certificate, photographs
- Information about business and pecuniary interests
- CCTV footage collected from our site(s)
- Usage data relating to interactions with our IT systems

The above should be viewed as a non-exhaustive list and additional data may be stored where it is deemed relevant.

We may also collect, store and use information about you that falls into 'special categories' of more sensitive personal data. This includes information about (where applicable):

- Diversity and equal opportunity monitoring information – this can include race, ethnicity, religious beliefs, sexual orientation and political opinions.
- Health, including any medical conditions
- Disability and access requirements

We may also collect, use, store and share (when appropriate) information regarding criminal convictions and offences.

We may also hold data about you that we have received from other organisations, including other education institutes, social services and the Disclosure and Barring Service (DBS) in respect of criminal offence information.

What is the purpose of holding the data?

- Establish and maintain effective governance

- Meet statutory obligations for publishing and sharing Governor/Trustee details
- Facilitate safe recruitment, as part of our safeguarding obligations towards pupils
- Undertake equalities monitoring
- Ensure that appropriate access arrangements can be provided for volunteers who require them

Use of personal data in automated decision making and profiling?

We do not process personal data through automated decision making or profiling.

What is our lawful purpose?

Data must only be collected and processed when allowable by UK data protection law. Typically, this is when:

- We are required to process data to fulfil a contract or deliver a service – part of role onboarding.
- We are required to hold data to comply with legal obligations – to ensure volunteers are permitted to work safely with children.
- It is in the public interest to do so – processing personal data to perform a task in the public interest.

Where information about you is relevant to the safety or welfare of a child, for example if a concern or allegation is raised, we may have to share it with the local authority, the police or other safeguarding partners. Our lawful basis for this is legal obligation, including, where it applies, our duty to share information under section 16LA of the Children Act 2004, or public task. We do not need your consent to share information for these reasons, and we will only share what is necessary.

In addition to the above, it is allowable to hold/process personal data when we have received explicit consent to do so and/or to protect your or someone else's vital interests.

Where you have provided us with consent to use your data, you may withdraw this consent at any time. We will make this clear when requesting your consent and explain how you go about withdrawing consent if you wish to do so.

Some of the reasons listed above for collecting and using personal information about you overlap, and there may be several grounds which justify the school's use of your data.

Processing criminal convictions and sensitive information: we collect, use and hold sensitive information such as criminal convictions on the lawful basis of contract, legal obligation and public task.

What is our basis for using special category data?

We only collect, store and process special category data when we have both a lawful basis and one of the below conditions for processing as set out in UK data protection law:

- Explicit consent has been obtained
- Protecting an individual's vital interests in emergency cases where you are physically or legally incapable of giving consent
- The data has already been made public by you
- Processing for legal claims
- Processing it for reasons of substantial public interest as set out in the Data Protection Act 2018, for example to safeguard children and individuals at risk (Schedule 1, paragraph 18)
- Processing for health or social care purposes, and the processing is done by or under the direction of a health or social work professional or by another person obliged to act confidentially under law

- Processing for public health reasons, and the processing is done by or under the direction of a health professional or by another person obliged to act confidentially under law
- Processing for archiving purposes, scientific or historical research purposes or for statistical purposes and the processing is in the public interest.
- Performing an obligation or right in relation to employment, social security or social protection law

Criminal offence data is only collected, stored and processed when we have both a lawful basis and one of the below conditions for processing as set out in UK data protection law:

- Consent has been obtained
- Protecting an individual's vital interests in emergency cases where you are physically or legally incapable of giving consent
- The data has already been made public by you
- Processing it for or in connection with legal proceedings, to obtain legal advice or exercise or defence of established legal rights
- Processing that meets a condition in Schedule 1 of the Data Protection Act 2018, for example to safeguard children and individuals at risk (Schedule 1, paragraph 18)

How is information collected?

Personal data will fall into two categories: mandatory (in as much as you must comply with the request to provide the data) and optional (where there is a choice whether to supply information or not). As a Data Controller, we must highlight to you which of the above scenarios is applicable.

Most of the data we hold about you will come from you, but we may also hold data about you from:

- Local authorities
- Government departments or agencies
- Police, courts, tribunals

How is data stored?

Personal data is kept secure and may only be used for the purposes relevant to administering your role. At the end of the retention period, the data will be subject to our standard record retention schedule and then disposed of securely.

A copy of this schedule can be obtained from the Information and Records Management Society's Toolkit for Schools.

How we share your data

We share personal data only where the law allows it or where it is set out in our policies. Where information about you is relevant to a child's safety or welfare, we may have to share it without your consent. Where the law allows it, data can be shared with:

- Cornwall local authority, to meet our legal obligations to share certain information with them, such as safeguarding concerns.
- Our regulator Ofsted – to meet our legal obligations, such as safer recruitment and monitoring data.
- Suppliers and service providers – to enable them to provide the service we have contracted them for, such as HR and recruitment support.
- Professional advisers and consultants – for where individuals have expressed an interest in attending a specific training programme or development event.
- Employment and recruitment agencies
- Auditors – to carry out regular audit checks in order to ensure compliance with the Financial Regulation Handbook.
- Health authorities – for example, Occupational Health referrals where appropriate.

- Security organisations – for safeguarding and fire evacuation purposes.
- Health and social welfare organisations – for any safeguarding purposes.

Some of the suppliers and service providers we use may process data outside the United Kingdom, including in the United States. Where this happens, we ensure that appropriate safeguards are in place as required by UK data protection law, including where applicable the UK Extension to the EU-US Data Privacy Framework.

How can I see what personal information is held about me? Your rights

To gain access to a report of the data held about you, please complete a 'subject access request'. If we do hold information about you, we will provide the following information:

- A description of the data
- A reason for holding the data
- Where we obtained the data if not from you
- How long the data will be retained for
- Whether the data has been shared and with whom
- Whether any automated decision-making has been applied
- A copy of the data in an intelligible format

Upon receiving the request we will respond within one calendar month. Where a request is complex, we may extend this by up to a further two months and will notify you of this within the first month.

Please note that we will only conduct searches that are reasonable and proportionate in scope. If we reasonably need you to clarify what information your request relates to, we may pause the response period until you reply, and we will let you know what is needed.

To request access please contact the school's Data Protection Representative.

Other rights

As a data subject, you have the right to:

- Object to how we use your data where we rely on public task or legitimate interests. We will stop unless we have compelling legitimate grounds that override your interests, rights and freedoms, or we need the data for legal claims. This right does not apply where we share information under a legal duty, for example our duty to share information to safeguard a child.
- In certain circumstances have inaccurate data corrected, removed or restrictions placed on its processing
- In certain circumstances have the data we hold about you deleted or destroyed
- In certain circumstances, be notified of a data breach
- Claim compensation for damages caused by a breach of the data protection regulations
- Make a data protection complaint directly to us using our complaints process (see Complaints process section below), and if unresolved, to the Information Commissioner's Office (ICO)
- Object to the use of your data in decisions being made by automated processes
- Prohibit your data being used to send direct marketing
- Where we process your data based on consent or contract, and that processing is automated, request that we transfer your data to you or another organisation in a structured, commonly used format (right to data portability)

To exercise any of these rights, please contact the school's Data Protection Representative (DPR).

Complaints process

You have a statutory right to raise a data protection complaint directly with us. You can make a complaint in any of the following ways: speak to any member of staff; telephone the school office; visit the school in person; or write to or email the DPR at the address in the Contact us section. We will acknowledge your complaint within 30 days and aim to resolve it without undue delay, keeping you informed throughout. If you remain unhappy with our response, you can refer your complaint to the ICO:

- Via their web form at: <https://ico.org.uk/make-a-complaint/>
- Via live chat on the ICO website
- By calling: 0303 123 1113
- In writing to: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Contact us

If you have any questions, concerns or would like more information about anything mentioned in this privacy notice, please in the first instance contact the school's Data Protection Representative (DPR).

If you feel your concern has not been answered or you have an issue that needs to be escalated, please contact our Data Protection Officer (DPO).

School Data Protection Representatives:

School	Full name	Email address
Trythall Primary School	Nicky Morris	head@trythall.cornwall.sch.uk

Data Protection Officer:

Glyn Pascoe dpo@ict4.co.uk